



# Business Owner **NEED TO KNOW**

What every Business  
Owner needs to know  
about Covid Directives.

(AS OF JANUARY 2021)

Get educated. Know your rights.

## **Dear Business Owner,**

It was a tough 2020 for businesses like yours – and this year already looks set to be just as challenging! We'd like to congratulate you for not only keeping your doors open, but trying your best for your staff and customers during these trying times.

With new "COVID" directives issued by the State Government being updated all the time, here's some vital information to keep everyone in the community fully empowered and fully informed. As they say, knowledge is power!

As a business owner, please know it's your duty to protect consumer rights, NOT act as enforcers of the rules or directives of the "State Government", which can change on a daily basis.

### **HERE ARE 5 FACTS TO HELP YOU PROTECT YOURSELF, YOUR BUSINESS AND YOUR CUSTOMERS:**

1. Businesses have been told that the QR check-in is 'mandatory', however, this is NOT a legal mandate. It is actually illegal to enforce people to check in with a QR code or to refuse service to a person who doesn't scan the QR code (Amendment to Section 94H of the Federal Government Privacy Act 1988). The penalty for enforcing QR scanning or service can be a \$5000 fine or a 5-year jail term (PRIVACY ACT 1988 SEC 94 H).

**[www5.austlii.edu.au/au/legis/cth/consol\\_act/pa1988108/s94h.html](http://www5.austlii.edu.au/au/legis/cth/consol_act/pa1988108/s94h.html)**

2. As state and federal laws can contradict each other, it's good to know that federal laws override and invalidate conflicting state laws and business directives, including the ones demanding the "COVIDSafe" QR check in (Section 109 of the Commonwealth Constitution).

[www.constitutionwatch.com.au/section109-notes](http://www.constitutionwatch.com.au/section109-notes)

3. You can be fined \$5000, for refusing goods or services to people NOT wearing a mask. This is because customers may have a lawful exemption such as a medical condition. As a business owner, you are not lawfully able to ask customers for PROOF of their medical exemption, as that information is protected under the Privacy Act. However, you can ask if they have a medical exemption, be aware under the Privacy Act that they are not required to respond (Disability Discrimination Act 1992 sec 6 & 4).

[www.legislation.gov.au/Details/C2018C00125](http://www.legislation.gov.au/Details/C2018C00125)

4. "Service NSW", which is responsible for managing the "COVIDSafe app", was the target of the one of the largest privacy data breaches ever to hit a NSW government agency. The Auditor-General of NSW found in a report that: "Service NSW is not effectively handling personal customer and business information to ensure its privacy. It continues to use business processes that pose a risk to the privacy of personal information." So the question is, do you want to expose yourself and your customers to an untrustworthy data app service provider?

<https://www.audit.nsw.gov.au/our-work/reports/service-nsws-handling-of-personal-information?fbclid=war1C3drkHqKlu2YaQhi0YcVl-moiea5i7PsdXRhodq2Yv3f8EnMOd7pEAdQ>

5. It is actually unlawful to discriminate against someone who is not wearing a mask or refuses to supply their personal information if you are allowing other members of the public to enter your premises (The Charter of Human Rights and Responsibilities Act – Part 2 Section 8). Under this Act, we are all equal before the law without discrimination and has the right to protection against discrimination.

[www.legislation.gov.au/Details/C2017C00143](http://www.legislation.gov.au/Details/C2017C00143)

## Get educated. Know your rights.

We love this community and want to see it not just survive, but thrive! Now, more than ever, it's important for us all to share accurate information and support one another to stand up for our lawful rights. You're not alone!

- Are you being challenged with all these rules and regulations?
- What would you do if you found out we have all been misled regarding COVID, and this costs you everything?
- Are you under contract to the state or federal government?
- Are you or your business getting reimbursed for the time and resources spent to comply with the ever-changing directions?
- Did you know that Common Law is what our laws are based on?
- Did you know that Common Law is based on natural law and the law of the land, with the potential to offer you remedy and empowerment you may not be aware of?

**To learn more about your rights and the rights of others, visit:**

[www.solutionsempowerment.com](http://www.solutionsempowerment.com)

[www.knowyourrightsgroup.com.au](http://www.knowyourrightsgroup.com.au)

[www.john8.net](http://www.john8.net)

[www.powertothepeople.us.com](http://www.powertothepeople.us.com)

[www.constitutionalwatch.com.au](http://www.constitutionalwatch.com.au)

[www.reignitedemocracyaustralia.com.au](http://www.reignitedemocracyaustralia.com.au)

[www.operationshop.org](http://www.operationshop.org)

[www.copyrightclaimservices.com](http://www.copyrightclaimservices.com)